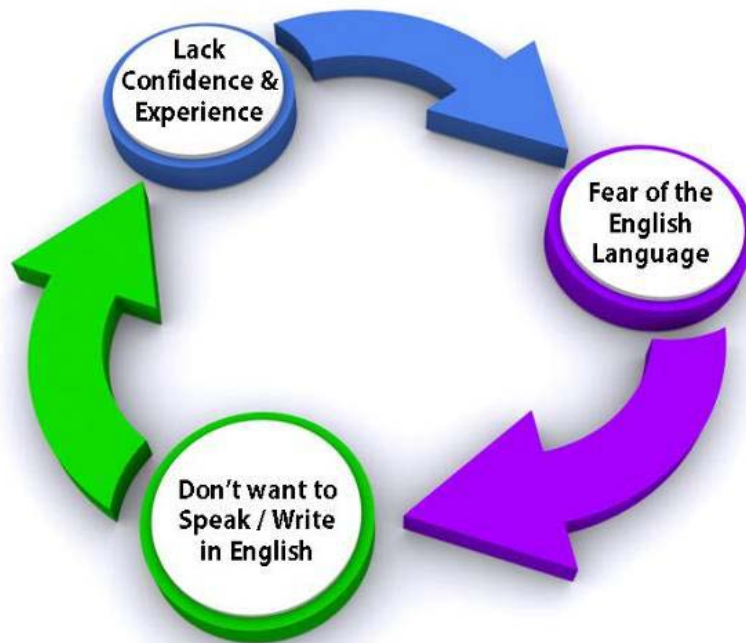


## *The English Express I™: Speaking English Today*

This is a 2-day intensive programme for corporate and government employees who require English speaking skills. It is the first part of the 3-part *The English Express™* English Programmes and can be conducted as a stand-alone programme.

### *Course Objective*

In today's working environment, speaking in English is absolutely necessary and unavoidable. Unfortunately, many avoid speaking in English because they lack confidence and are trapped in a negative reinforcing cycle. This adversely impacts corporate image and customer satisfaction. The objective of this programme is to break the negative reinforcing cycle and start a positive reinforcing cycle by encouraging participants to speak in English regardless of grammar, pronunciation and vocabulary mistakes. However, participants will also brush up on some basic English grammar. At the end of the programme, they will be able to speak English with more confidence and style.



Negative Reinforcing Cycle

### *Course Methodology*

This programme employs adult learning techniques which include active learning strategies to facilitate understanding and retention. Participants will spend 80% of the time in individual or group activities which allow them to learn, develop and practise English language skills. A pre-test and a post-test (on grammar) are administered to gauge the participants' retention. A simple workbook is used to facilitate the programme. The number of participants is limited to 15 to ensure personal attention for each participant.

## Course Syllabus

<p><i>Module 1</i>  <b>Overcoming the Fear of the English Language</b> – commitment and promise to speak in English regardless of mistakes</p>	<p><i>Module 2</i>  <b>Stand Up and Speak</b> – taking the first step by making a self-introduction</p>
<p><i>Module 3</i>  <b>Subject-Verb Agreement</b> – the fundamental rule of English grammar – matching singular verbs to singular nouns and plural verbs to plural nouns</p>	<p><i>Module 4</i>  <b>Office Interactions</b> – common words and useful phrases to use in office conversations, meetings and presentations</p>
<p><i>Module 5</i>  <b>Simple Present &amp; Present Continuous Tense</b> – the use of the simple present tense to describe a truth or a habitual action e.g. Ali <i>brushes</i> his teeth every morning, and the use of the present continuous tense to describe a current action e.g. Ali <i>is brushing</i> his teeth now</p>	<p><i>Module 6</i>  <b>Simple Past &amp; Past Continuous Tense</b> – the use of the simple past tense to describe a past action e.g. Mila <i>drove</i> to work yesterday, and the use of the past continuous tense to describe an action that was happening at a specific time in the past e.g. Mila <i>was watching</i> TV at 10 p.m. yesterday</p>
<p><i>Module 7</i>  <b>Telephone Conversation Skills</b> - common words and useful phrases to use in telephone conversations</p>	<p><i>Module 8</i>  <b>Customer Interactions</b> – common words and phrases to use in conversations with customers</p>

## Course Timetable

Time	1 <sup>st</sup> Day	2 <sup>nd</sup> Day
9.00-10.45 a.m.	Pre-test Overcoming the Fear of the English Language (M1)	Simple Present & Present Continuous Tense (M5) Exercises
10.45-11.00 a.m.	<i>Tea Break</i>	
11.00 a.m.-12.45 p.m.	Stand Up and Speak (M2) Individual Practice	Simple Past & Past Continuous Tense (M6) Exercises
12.45-1.45 p.m.	<i>Lunch</i>	
1.45-3.15 p.m.	Subject-Verb Agreement (M3) Exercises	Telephone Conversation Skills (M7) Role-play
3.15-3.30 p.m.	<i>Tea Break</i>	
3.30-5.00 p.m.	Office Interactions (M4) Role-play	Customers Interactions (M8) Role-play Post-test

We are also able to tailor *The English Express I™* programme to the specific needs of your organization. Please contact our training consultant for an appointment.